

DDLC Meeting Agenda

February 6th – 8th, 2016

San Diego, California

Monday, February 6th

5:00 PM to 7:00 PM

Welcome Reception at the Marriott Hotel,

- **Hosted by Ventiv Technologies**

Tuesday, February 7th

DDLC Meeting at Lytx Corporate Headquarters:
9785 Towne Centre Drive, San Diego, CA 92121

7:30 AM to 8:00 AM

Continental Breakfast, Hosted by Lytx

8:00 AM to 9:00 AM

Welcome, Introductions and Review of the Agenda

- Rick Pollock, CSP, CLMI/DDLC

Welcome from our host Lytx/DriveCam

- Brandon Nixon, President of Lytx

9:00 AM to 10:00 AM

Lytx/DriveCam (Sponsor) – Using technology to manage driver safety on the road. DriveCam[®] safety programs combine video-based coaching with predictive analytics to help you take action *before* a collision happens. This session from our hosts will provide an overview of services and share a vision for the future.

- Del Lisk, Vice President, Safety Services
- Rusty Weiss, Consultant, Safety Services

10:00 AM to 10:15 AM

Break

10:15 AM to 11:00 AM

Lytx/DriveCam – Continuing after the break, we will see how DriveCam is adapting technology to address fatigued driving.

11:00 AM to 12:00 PM

Humantech and Mondelez - Managing Musculoskeletal Risk Factors and Sharing Ergonomics Best Practices. This session will provide a fast-forward update of the Mondelez Ergonomics Process and the results that are being achieved.

- Greg Cresswell, Managing Consultant, Humantech
- Brad Hammer, Sr. Safety Manager, Mondelez Global, LLC

Tuesday, February 7th - Continued

12:00 PM to 1:00 PM

Lunch Break, Hosted by Working Athlete

1:00 PM to 1:30 PM

Ventiv Technologies (Sponsor) - Through software and technology solutions Ventiv Technologies empowers clarity and efficiency to drive optimal performance of risk, insurance and safety programs. This message from our sponsor will discuss their risk management, safety, and claims solutions for DDLC companies.

- Jeffrey Gehrke, Chief Risk Technology Officer

1:30 PM to 3:00 PM

Fatigue Management Workshop: Making the Case - The DDLC has identified fatigue as a risk factor within the direct delivery industry. This workshop/presentation consolidates the research and actions taken to date to advance fatigue management within the industry. It seeks to validate fatigue management strategic initiatives through an industry specific business case.

In the workshop we will

- address current industry data demonstrating fatigue and its impact on business drivers
- share forward findings from the DDLC workshop conducted in June
- share insights into a current member's experiences with fatigue related risk
- provide an overview of a proposed action plan for early adopters to move forward in addressing the issue.

The action plan is designed to deliver an intervention strategy addressing the risk of fatigue and loss, and a process for build a more robust data set addressing the specific needs of the DDLC companies that can be used in developing a business case.

The business case is limited to the participation of 3 to 5 early adopters of the program. The strategic overview and implementation process for these early adopters will be outlined and results credited to these industry leaders.

- Susan Sawatzky, B.ED., CRSP, Owner, In-Scope Solutions
- Dylan Short, CRM, CHSC,, Managing Director, The Redlands Group
- Mike Belcher, CSP, OHS Director, DS Services, Inc.

Tuesday, February 7th - Continued

3:00 PM to 3:15 PM	Break
3:15 PM to 3:30 PM	Fatigue Workshop (Continued as necessary)
3:30 PM to 4:30 PM	Open Discussion

Wednesday, February 8th

7:30 AM to 8:00 AM	Continental Breakfast, Hosted by Lytx
8:00 AM to 8:15 AM	Review of Agenda and Items for Discussion
8:15 AM to 9:00 AM	Working Athlete (Sponsor) and Republic Services “101 Days of Summer” - Focus 6 Summer Safety Plan Each summer many Republic Divisions have a difficult time maintaining excellent safety performance. In analyzing past performance the Republic safety and operations management made the observation that the summer months represent a disproportionate loss experience, the cost from hours of service increased, and the frequency of losses during those additional hours also increases. To address this recurring problem, Republic reached out to Wilderness Athlete/Working Athlete for help in designing a comprehensive plan of approach, in part through improved hydration and nutrition. The plan is called “101 Days of Summer”, and this session will describe the approach and how Working Athlete assisted. <ul style="list-style-type: none">• Mark Paulsen, Founder, Wilderness Athlete/Working Athlete - Affectionately known as “Coach P”, Paulsen was one of the first Directors of Athletic Performance to receive the coveted title of “Master Strength and Conditioning Coach” worldwide. His company, Wilderness Athlete has become a noted authority on Outdoor Performance Nutrition. Now over ten years old, Wilderness Athlete has been gaining a hard core following for individuals and companies alike who are looking for the highest quality nutritional products to assist their efforts at work or at play.• Joshua Lynch, Dehydration Elimination Officer, Wilderness Athlete/Working Athlete• Jim Olson, Vice President of Safety, Republic Services

Wednesday, February 8th – Continued

9:00 AM to 9:30 AM

“Rock Quarry” - Involving Senior Leaders In Safety – CLMI Safety Training has just completed the first in a series of education programs aimed at helping companies do “Safety Differently”. And as we all know, it starts with support from senior leadership at all levels.

According to Tom Krause (founder of BST), senior leaders think that most of their safety problems are behavioral in nature. To these leaders Behavior Based Safety initiatives offered up by the safety department seem like the right path to take to change the workers behavior and make them safe again! They haven’t considered the possibility that organizational and systems influences are making work more difficult or complicated than it should be, or that the context of the work itself is causing workers to rush, take short cuts, make mistakes, and deviate from procedures. **“Rock Quarry”** is intended to help shift the view of causation from the worker and to the workplace, spark a discussion, and begin the process of gaining leadership’s personal and direct involvement.

- Rick Pollock, CSP, ASP, President, CLMI Safety Training

9:30 AM to 9:45 AM

Break

9:45 AM to 10:45 AM

ISO 45001 – Occupational Safety and Health management System

This international consensus standard is being developed through a rigorous process, with the goals of providing guidance for the development of a framework whereby injuries, property loss and other loss causing incidents can be mitigated. This session will provide an update on the development process, cover many of the key provisions and discuss some of the anticipated difficulties in implementation.

- Mike Belcher, CSP, OHS Director, DS Services, Inc.
- Rick Pollock, CSP, ASP, President, CLMI Safety Training

10:45 AM to 11:30

Ideas and Innovations –DS Services was experiencing a high incidence of costly injuries related to the use of hand trucks. Working with Magliner, together they were able to come up with a new design that improved the work and reduced the hazards involved. This sesin provides an overview of the process.

- Mike Belcher, CSP, OHS Director, DS Services
- Magliner Representative

11:30 AM to Noon

Conference Evaluation and Adjourn